Schedule 6 - Zapp and the Pay by Bank app Terms

This Schedule 6 sets out terms specific to using Zapp and the Pay by bank app by the Merchant, if such Payment Method is authorised by DNAP for the Merchant.

1. MAIN CHARACTERISTICS OF ZAPP AND THE PAY BY BANK APP

1.1 Pay by Bank app is an online checkout option that lets customers pay using the bank app on their phone or desktop.

2. THE FORM AND PROCEDURE FOR ACCEPTING TRANSACTIONS

2.1 The form and procedure for accepting Transactions are set out in DNAP's PBBA User Manual.

3. MERCHANT'S OBLIGATIONS

3.1 In addition to its other obligations set out in the Conditions, the Merchant undertakes that it shall:

3.1.1 only use the Merchant Button provided by the Operator, or a button which has equivalent functionality and performance, in each case requiring the Merchant to comply with the applicable Documentation requirements;

3.1.2 only present for Clearance valid Transactions in connection with goods and/or services which the Merchant itself is supplying (or where the Merchant is acting as a commercial agent for a third party, such third party is supplying) to the relevant Customer;

3.1.3 issue fully itemised receipts with respect to all Transactions, such receipts to comply (as to form, content and otherwise) with all Applicable Laws and any requirements specified in the Documentation;

3.1.4 accept Transaction Data as evidence (but not conclusive proof) of a Transaction for the purposes of investigating and resolving Transaction Disputes;

3.1.5 only use Zapp Data provided to it as part of a Transaction for the purposes of processing the Transaction and fulfilling the order which is the subject of that Transaction. The Merchant shall not be entitled to use such Zapp Data for any other purposes;

3.1.6 adhere to, and resolve Transaction Disputes in accordance with the Zapp Consumer Disputes process;

3.1.7 comply with the Brand Guidelines and User Experience Guidelines;

3.1.8 not make any claim directly against the Operator or its related parties in relation to any Transactions.

4. MIT MANDATES

4.1 If the Merchant sets up a MIT Mandate with a Customer for the collection of payment(s), the Merchant shall only do so if the MIT Mandate provides the Customer with confirmation of each of the following:

4.1.1 the value of the payment(s) and the dates on which the payment(s) will be collected by the Merchant;

4.1.2 if the value of the payment(s) is subject to change, the method by which the change to the payment will be calculated;

4.1.3 the expiry date of the MIT Mandate beyond which payment(s) will not be collected by the Merchant; and

4.1.4 the Customer may cancel the MIT Mandate at any time together with instructions on how such cancellation may be effected.